

Community Resources to for those Impacted by Covid-19

Financial Assistance

Beware of individuals requesting your information in order to receive any economic stimulus assistance. The government is **not** calling individuals to collect information.

The stimulus payments will be based on tax filing information. For more information check the IRS website: <https://www.irs.gov/coronavirus>

This website has a [portal](#) for people to submit their information if they did not file a 2018 or 2019 tax return. Mid-month they will also have a [portal](#) to check the status of your stimulus payment.

Housing

Evictions in DuPage

The Governor's March 20 Stay at Home Order instructs law enforcement agencies to stop enforcing residential eviction orders for the duration of the Executive Order. The DuPage County Sheriff stopped enforcement of eviction orders through May 15.

Although the enforcement of eviction orders is suspended, tenants remain obligated to pay their rent. Landlords may still issue eviction notices for nonpayment of rent and other lease violations, and they may continue to file eviction cases in court (though the court date will be after May 15).

There is some concern that landlords may resort to illegal, self-help measures like changing locks or disconnecting utilities. We advise tenants facing illegal lockouts to call the police and Prairie State Legal Services. You can apply for help by calling the intake line at 630-690-2130 or apply online at <https://www.pslegal.org/psls-apply-online.asp>

Rental Assistance

If you are a **current client** of People's Resource Center, you can apply for rental assistance by calling 630-682-5402 x323 and leaving a message.

If you are **not currently registered** at People's Resource Center, please call our community partner, DuPage County Community Services at 630-407-6500.

Mortgage Assistance

We recommend you call [HOME DuPage](#) if you are struggling to make your mortgage payment. They can be reached at 630-260-2500.

Emergency Shelter

If you are experiencing homelessness we encourage you to reach out to DuPage County Community Services at 630-407-6500.

Utilities

During this time, many utility companies have suspended disconnections and are waiving late fees. Visit their websites for more information.

Electric/Gas/Water

- [ComEd](#)
- [Nicor](#)
- [City of Naperville](#)

The LIHEAP deadline has also been extended to June 30th, 2020 or until funding runs out. If you are struggling to pay your gas or electric bill you can call 630-407-6500.

Internet/Phone

- [Comcast](#) & [AT&T](#)- both companies have opened up WIFI hotspots to the public, suspended disconnections for internet service, and is offering two months free internet for new Internet Essential/Access customers
 - [Verizon](#), [T-Mobile](#), & [Sprint](#)
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Food

SNAP Benefits (Food Stamps)

If you have recently lost your job or had a reduction in income you may qualify for SNAP benefits. If you were also previously ineligible because you could not meet work requirements, you may now qualify. SNAP benefits are accepted at most grocery stores and can ensure your family has access to food despite a loss of income.

You can apply online at <https://abe.illinois.gov/> or by phone at (800) 843-6154.

For April and May, all households should receive the maximum benefit amount so you may see an increase in your monthly benefits.

Food Pantries

PRC's food pantry is open for reduced hours as follows:
Wheaton (201 S Naperville Rd)

- Tuesday: 8:30-11:15am
- Wednesday: 6:00-8:00pm
- Saturday: 9:00-11:45am

Westmont (104 Chestnut)

- Tuesday: 8:30-11:15am
- Thursday: 5:30-7:30pm
- Saturday: 8:30-11:15am

You can find additional pantries by visiting: <https://solvehungertoday.org/get-help/where-to-get-food/>

You can also call the Illinois Hunger Hotline for food pantry referrals: 1-800-359-2163

Employment

Unemployment Benefits

Anyone who has lost their job during this time is encouraged to apply for unemployment benefits. The physical offices are closed and applications are being accepted online and via phone. Due to the high volume of people applying, you may have a difficult time getting through via phone or online. To help with this, IDES is requesting people submit their application on certain days based on your last name. More information can be found on the website.

- Website: <https://www2.illinois.gov/ides/Pages/default.aspx>
- Call Center: 800-244-5631

Employment Search

You can check out PRC's job board that lists companies that are currently hiring.

Website: <http://prctraining.org/jobs/>

To access the job board you will need your PRC number. If you have not been to PRC before, you can use the number 031620. The password is 9eaaa9 for all individuals.

You can also reach out to WorkNet DuPage at <https://www.worknetdupage.org/> or 630-955-2030

Transportation

The Governor issued an executive order that places a temporary moratorium on the repossessions of vehicles and the use of starter interrupters. This order does not mean you do

not need to continue making your loan payments. You can find more information on [Illinois' website](#).

Pace Bus is offering free rides on Pace fixed route bus and On Demand services to all medical personnel, including doctors, nurses, EMTs, and paramedics, for the duration of the State's "stay at home" order. To ride free, medical personnel must present a work ID showing that they are employed at a hospital, doctor's office, medical facility or local fire department. Visit <http://www.pacebus.com/health/> for more info.

Child Care

If you are an essential worker who is struggling to find child care you can contact the YWCA. The services are provided on a case-by-case basis and depend on federal/state policies.

You can email emergencychildcare@ywcachicago.org or call the hotline at 800-781-7247.

Health Care

If you have lost your health insurance through your job or do not currently have any health care coverage, you may have some options.

Coverage Options

ACA Health Insurance Marketplace

- If you have lost your job you may be eligible to apply for a health care plan through the ACA Health Insurance Marketplace. For help in choosing a plan you can visit <https://getcovered.illinois.gov/en> or call 800-318-2596
- If you need help paying for your Marketplace Health Insurance plan premium you can reach out to Access DuPage by visiting <https://accessdupage.org/silver-access/> or calling 630-510-8720

Medicaid

- Medicaid is the government funded health insurance program for low-income individuals and families. Medicaid eligibility requirements are broadly based on income, age, disability, pregnancy, household size and the applicant's household role.
- You can see if you meet eligibility criteria and apply by visiting: <https://abe.illinois.gov> or calling (800) 843-6154.

Access DuPage

- If you do not qualify for Medicaid or a Marketplace plan due to your documentation status you may qualify for medical care through Access DuPage.
 - You can get more information by calling 630-510-8720 or visiting <https://accessdupage.org/about/how-to-enroll/>
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Resources for Immigrants

The Illinois Coalition for Immigrant and Refugee Rights (ICIRR) has created a Google doc with Resources for Immigrants during the COVID-19 Crisis, available at:

https://docs.google.com/document/d/1_FkBIQh4AluGm3_rQAVBIHmDM-j5cxatvnloxElbmCc/edit

You can also call the Immigrant Family Resource Program Hotline at 1-855-437-7669 if you have questions about public benefits or other types of assistance. The hotline is being staffed by a live intake worker Monday-Friday from 9:30am to 4:30 pm. They can help provide information in the following languages:

1. Spanish
2. Arabic
3. Chinese (Mandarin)
4. Korean
5. Polish
6. Russian
7. Vietnamese
8. English